

Privacy Policy for Team Allegiance

Privacy Policy - Last updated: February 22, 2023

This Privacy Policy describes how your personal information is collected, used, and shared when you use this website: team-allegiance.com or team-allegiance.co.za or teamallegiance.co.za

We are committed to ensuring that your privacy is protected. Should we ask you to provide certain information by which you can be identified when using this website, then you can be assured that it will only be used in accordance with this privacy statement. We may change this policy from time to time by updating this document indicating the last update by referring to the date. You should check this document from time to time to ensure that you are satisfied with any changes.

Your Rights to Personal Information

As outlined by the Information Regulator of South Africa, you (a data subject) have a right in how your personal information is stored by businesses. This pertains to:

- A. Records of your personal information collected by companies, whether it be collected by automated or non-automated means.
 1. Personal identifiable information may include but is not limited to: name, identification number, mobile phone number, location, usage data.
- B. Companies which have collected your personal information is responsible for
 1. Keeping your personal information safe within the Republic of South Africa i.e. domiciled in the Republic, where possible.
 2. Keeping your personal information safe when it leaves the Republic, whether that happens by automated or non-automate means.

How we Collect, Use, and Store your Personal Information

When you visit the Site, we may collect certain information about your device, including information about your web browser, IP address, time zone, and some of the cookies that are installed on your device. Additionally, as you browse the Site, we collect information about the individual web pages or products that you view, what websites or search terms referred you to the Site, and information about how you interact with the Site. We refer to this 'automatically collected information' as "Device Information."

We may use collected device Information to improve and optimize our Site (for example, by generating analytics about how our customers browse and interact with the Site, and to assess the success of our marketing and advertising campaigns).

We collect Device Information using "cookies" : "Cookies" are data files that are placed on your device or computer and often include an anonymous unique identifier. For more information about cookies, and how to disable cookies, visit <http://www.allaboutcookies.org>.

Team Allegiance may use Personal Data for the following purposes:

- To provide and maintain our Service, including to monitor the usage of our Service.
- To contact you using information gathered via.
- The Personal Data You provide can give you access to different functionalities of the site. such as newsletters and opt-in self-completion contact forms.
- To contact You: To contact You by email, telephone calls, SMS, or other equivalent forms of electronic communication, such as a mobile application's push notifications regarding updates or informative communications related to the functionalities, products or contracted services, including the security updates, when necessary or reasonable for their implementation.

- To provide You with news, special offers and general information about other goods, services and events which we offer that are similar to those that you have already purchased or enquired about unless you have opted not to receive such information.
- To manage Your requests: To attend and manage your requests to us.
- For other purposes: We may use Your information for other purposes, such as data analysis, identifying usage trends, determining the effectiveness of our promotional campaigns and to evaluate and improve our Service, products, services, marketing, and your experience.

We may share Your personal information in the following situations:

- With Service Providers: We may share your personal information with Service Providers to monitor and analyse the use of our Site.
- With Affiliates: We may share Your information with Our affiliates, in which case we will require those affiliates to honour this Privacy Policy. Affiliates include joint venture partners or other companies that we control or that are under common control with us or with whom we have affiliate agreements.
- With business partners: We may share your information with Our business partners to offer you certain products, services, or promotions.
- With other users: when you share personal information or otherwise interact in the public areas with other users, such information may be viewed by all users and may be publicly distributed externally.
- With Your consent: We may disclose Your personal information for any other purpose with Y our consent.
- Finally, we may also share your Personal Information to comply with applicable laws and regulations, to respond to a subpoena, search warrant or other lawful request for information we receive, or to otherwise protect our rights.

Data Retention:

Team Allegiance will retain Your Personal Data only for as long as is necessary for the purposes set out in this Privacy Policy. We will retain and use your Personal Data to the extent necessary to comply with our legal obligations (for example, if we are required to retain your data to comply with applicable laws), resolve disputes, and enforce our legal agreements and policies.

The Company will also retain Usage Data for internal analysis purposes. Usage Data is generally retained for a shorter period of time, except when this data is used to strengthen the security or to improve the functionality of Our Service, or we are legally obligated to retain this data for longer time periods.

Freedom of Personal Data Removal:

At any point, you can request our data officers to update or remove your personal data from our systems and services. Please note, however, that We may need to retain certain information when we have a legal obligation or lawful basis to do so.

Security of Your Personal Data:

The security of your Personal Data is important to us but remember that no method of transmission over the Internet, or method of electronic storage is 100% secure. While We strive to use commercially acceptable means to protect Your Personal Data, we cannot guarantee its absolute security.

Where your data may reside and where it may be processed:

When we collect and process your data, we may store your data on:

- Our elected servers, which reside at Diamatrix (our data hosts), South Africa. This data is safe guarded with strong, unique passwords, backed with time-based second factor authentication.
- On-site computers, which reside in: Johannesburg, South Africa.

We are committed to ensuring that your information is secure. To prevent unauthorised access or disclosure, we have put in place suitable physical, electronic and managerial procedures to safeguard and secure the information we collect online.

Visitor activity may be checked through an automated spam detection service.

Links to Other Websites:

Articles on this site may include embedded content (e.g. videos, images, articles, etc.). Embedded content from other websites behaves in the exact same way as if the visitor has visited the other website.

These websites may collect data about you, use cookies, embed additional third-party tracking, and monitor your interaction with that embedded content, including tracking your interaction with the embedded content if you have an account and are logged in to that website.

Our website may contain links to other websites of interest that are not operated by us. If you click on a third-party link, you will be directed to that third party's site. We strongly advise you to review the Privacy Policy of every site you visit.

We have no control over and assume no responsibility for the content, privacy policies or practices of any third-party sites or services.

Contact us:

If you have any questions about this Privacy Policy, you can contact us via e-mail at info@team-allegiance.co.za